

HEAD OFFICE

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Molemole Municipality

MOREBENG BRANCH OFFICE

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ALL CORRESPONDENCE TO BE ADDRESSED TO THE MUNICIPAL MANAGER

Enquiries: KGASAGO B.S

Reference: 5/19/2

TO: ALL RATE PAYERS

DATE: 29 / 04 / 2025

**REMINDER NOTICE:**

**ARREAR ACCOUNT WITH RESPECT TO WATER AND OTHER SERVICES**

1. IN TERMS OF THE PROVISION OF SECTION 64(a) OF THE LOCAL GOVERNMENT MFMA, 2003 (Act 56 OF 2003), AS WELL AS SECTION 95 AND 96 OF LOCAL GOVERNMENT MUNICIPAL SYSTEM ACT, 2000 (Act 32 OF 2000) AND WATER SERVICES ACT, 1997 (108 of 1997)
2. You are hereby notified that despite several statements which have been sent to you pertaining to your arrears for municipal services, it is unfortunate and regrettable to note that your account is still in arrears.
3. Kindly note that the municipality has the duty to recover all monies charged to the consumers for services rendered.
4. Ratepayers are notified that they should make payment arrangements to settle their remaining outstanding balances in monthly instalments within the period of 36 months.
5. Ratepayers are expected to continue with their monthly consumption bill over and above the arrangements made on arrear amounts
6. 20% of the outstanding amount as at 30 June 2022 shall be discounted in accordance with the Municipal Council resolution number OC/4.1.5/28/07/2022.
7. The interest on outstanding amount will be locked for the period of arrangements.
8. **If ratepayers default on arrangements, the Municipality will disconnect other services and an upfront payment of 20% will be required for the re-arrangements in accordance with the Municipal Council resolution number OC/28/02/2025/4.2.3**
9. **Disconnection of the Municipal services will be disconnected for all the defaulting customers and long outstanding debtors.**
10. If no agreement is entered into within fourteen (14) days of the date of this notice, legal action will be instituted for the recovery of any amount which is in arrears for (30) days and over.
11. Interest will be levied on arrears at a rate prescribed by the municipality
12. **"PLEASE IGNORE THIS REMINDER IF YOU HAVE ALREADY SETTLED YOUR ACCOUNT"**

Yours in service delivery

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MAKGATHO K.E  
MUNICIPAL MANAGER

Vision: A developmental people driven organization that serves its people

Mission: To provide essential and sustainable services in an efficient and effective manner